



## Returning Materials to CODAR

CODAR must authorize any return of materials or hardware for repair, upgrade or exchange.

- Complete the following Return Materials Authorization (RMA) request form.
- Send the form to CODAR with one of the following methods:
  - email: [rma@codar.com](mailto:rma@codar.com)
  - fax: 408-773-0514
  - voice: 408-773-8240; a support representative will assist you.
  - mail: 1914 Plymouth St., Mountain View, CA 94043
- The contact person receives an RMA number from CODAR for the authorized return.
- Pack the materials.
- Clearly label the package with the RMA number.
- Ship the materials to CODAR.

CODAR notifies the contact person that materials are received.

CODAR notifies the contact person about results of analyses, recommended repairs, price estimates, etc.

### Notes

Materials out of warranty will be assessed an analysis and repair fee.

Dirty or corroded materials may be assessed a cleaning fee.

Direct status inquiries to [rma@codar.com](mailto:rma@codar.com).